

Parent Voice at FGCS

- Ofsted Parent Voice
- Parent Surveys at Parents' Evenings (annually)
- Parents' Forums
- Use of email, meetings, calls and letters.

Ofsted Parent View Results- Total participants = 12



<https://parentview.ofsted.gov.uk/parent-view-results/survey/result-print/2101/current>

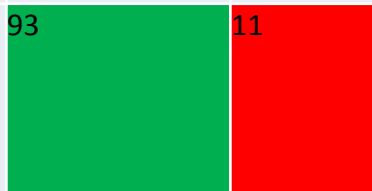
Parent Voice Surveys – Total = 288

- Completed manually
- Completed annually at Parents' Evenings

Year 7 comments	Our response
Too early to comment on progress - late starter	We inform parents of progress 4 times a year – hopefully the parent will feel more informed after the next interim assessment.
Year 7 should have a parents evening half way through the year as it's such a big jump from primary	We have Parents' Forum with Year 7 tutors in Sept to establish they are settled in. We are exploring the possibility of further HOL clinics.
Very happy with FG	Good to hear !
This school is good and well managed	We are striving to be even better!
Well done Mr Elliott and the teaching staff	Thank you !
'I am not too happy from last few months.'	As this comment is anonymous , we are unable to get to the root of the discontent. However we are improving our communication with parents (newsletters, parent voice, Parents' Forum, surveys) so they can express their views and we can provide solutions. We will redesign the survey form to allow parents to be more specific and so we can contact them directly.

FGCS Parent View Questionnaire	Strongly Agree	Agree	Disagree	Strongly disagree	Don't know
1. My child is happy at this school	50	57	3		2
2. My child feels safe at this school	50	55	3	3	1
3. My child makes good progress at this school	45	60	3	3	
4. My child is well looked after at this school	41	64	4		2
5. My child is taught well at this school	37	64	2	1	3
6. My child receives appropriate homework for their age	34	59	10	4	3
7. This school makes sure that it's pupils are well behaved	37	63	8	2	1
8. This school deals effectively with bullying	39	44	7	3	17
9. This school is well led and managed	37	59	5	3	6
10. This school responds well to any concerns I raise	33	52	9	3	14
11. I receive valuable information from the school about my child's progress	45	51	9	2	1

12. Would you recommended this school to another parent?	Yes	No			
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Year 8

Year 8 Comments	Our response
Mr XXXX would like a Bengali speaker at parents' evening.	We have a number of Bengali speakers in the school. Action : As part of checklist HOL should identify who may need translation and facilitate this.
Overall happy	Good to hear !
Thank you	You're welcome
Child doing very well we're happy	Good to hear !
I like the PE teacher Mr Dixon he's a really good man	We agree!
Need to work on pupils communication skills as well as confidence - interaction is the key	We are prioritising literacy this year. Students are working on their written communication at length which will feed into oracy. Vocabulary building is occurring through 'Every child a reader programme'. Debate mate and Speak out challenge have been successfully run in the past. Can we continue with this? Students have opportunities to develop formal communication through Boss Day, MacFarlanes, Arrival Education.
Needs to give more homework not enough given	Show my homework is monitored for frequency. Action: SG will communicate quotas and guidelines for amount of homework on website.
Good keep it up, excellent teachers and wonderful environment	We are striving to be even better!
There needs to be more feedback from teachers on a more regular basis. The school needs to raise concerns with parent before parents' evening. There should be a parents evening in March, so if the child needs to catch up there is more chance.	We communicate grades to parents four times a year. Email addresses are available if parents wish to have further updates. I will add this to the newsletter. Teachers are expected to raise concerns in a timely fashion . If the concern occurs close to Parents' Evening this will be the best time. However, concerns should not be left this long. Parents' Forums could support the fact that parents' evenings are later in the year.

Year 8 Comments continued	Our response
Would like feedback on quality & completed homework - i.e.. Any concerns if not completed well	Teachers should be reminded to do this. SG to explore ways of teachers communicating this to parents in a timely fashion. Email/ Standard letter.
When child is absence a call should be made immediately to mum or dad to say the child is not in.	At the moment we send a text message. If parents do not reply, this is followed up by a phone call. We are currently reviewing this process to make sure it remains consistent, safe and accurate.

FGCS Parent View Questionnaire	Strongly Agree	Agree	Disagree	Strongly disagree	Don't know
1. My child is happy at this school	25	49	3	1	
2. My child feels safe at this school	24	48	4	1	1
3. My child makes good progress at this school	23	49	6		
4. My child is well looked after at this school	26	44	5		2
5. My child is taught well at this school	24	50	2	1	1
6. My child receives appropriate homework for their age	23	42	9		3
7. This school makes sure that it's pupils are well behaved	31	32	3	2	9
8. This school deals effectively with bullying	28	31	4	1	13
9. This school is well led and managed	24	42	3		7
10. This school responds well to any concerns I raise	21	40	5		12
11. I receive valuable information from the school about my child's progress	31	36	4	2	2
12. Would you recommended this school to another parent?	Yes	No			
Year 9	66	6			

Year 9 Comments	Our response
Would like more opportunity to speak to teachers	Parents Forum developed further Reminder about email addresses in the newsletter.
Give extra curriculum subjects to prepare them for international Maths and Science competitions.	We have a range of interventions. We push the most able – a child got A in year 8. We will explore this with Mr Islam HOF for Maths and Science. We have done some research on ‘division’ that is undertaken at Winchester College with a view to what we offer in this area.
I receive information about my child only at Parents’ Meetings.	We communicate grades to parents four times a year. Email addresses are available if parents wish to have further updates. I will add this to the newsletter. We also are introducing Parents’ Forums and will look at the focus and whether there is the opportunity to provide updates.

FGCS Parent View Questionnaire	Strongly Agree	Agree	Disagree	Strongly disagree	Don't know
1. My child is happy at this school	10	15	1		
2. My child feels safe at this school	15	9	2		
3. My child makes good progress at this school	13	11	2		
4. My child is well looked after at this school	10	13	2		
5. My child is taught well at this school	12	12	2		
6. My child receives appropriate homework for their age	13	9	3		1
7. This school makes sure that it's pupils are well behaved	12	11	1		2
8. This school deals effectively with bullying	10	11	2	1	2
9. This school is well led and managed	10	13	2		
10. This school responds well to any concerns I raise	10	10	2	1	2
11. I receive valuable information from the school about my child's progress	10	12	2	1	1
12. Would you recommended this school to another parent?	Yes	No			
	18	3			
Any other comments	I appreciate your effort keep it up				

FGCS Parent View Questionnaire	Strongly Agree	Agree	Disagree	Strongly disagree	Don't know
1. My child is happy at this school	14	34	5	7	1
2. My child feels safe at this school	22	29	7	2	1
3. My child makes good progress at this school	20	30	6	2	1
4. My child is well looked after at this school	22	26	6	2	3
5. My child is taught well at this school	21	28	3	4	4
6. My child receives appropriate homework for their age	17	34	3	2	4
7. This school makes sure that it's pupils are well behaved	16	25	6	6	5
8. This school deals effectively with bullying	14	23	12	3	7
9. This school is well led and managed	17	27	4	9	3
10. This school responds well to any concerns I raise	17	22	8	7	6
11. I receive valuable information from the school about my child's progress	17	30	7	4	1
12. Would you recommended this school to another parent?	Yes	No	Don't Know		
	40	13	2		
Any other comments	Thanks,				
	More revision classes for students				
	Excellent school, Good staff and bright students				
	He hates school				

Year 11 Comments	Our response
More revision classes for students	We have them every night of the week now starting in September. We also offer holiday revision too.
Excellent school, Good staff and bright students	We are proud of them too..... but we strive to be better.
He hates school	This is anonymous but often a symptom when the pressure increases in year 11. We have student managers who are available and actively check in on welfare of students. We also refer to FSW and other agencies if there is increased anxiety.

Parents' Forum – Year 7 settling in

- 55% attendance
- Feedback generally good
- Some teething problems expressed which have been addressed (Free school meals, Uniform, Punctuality , Sanctions, Show my Homework).

Parents' Forum - Head of Learning Clinic

- Attendance – approx 46 parents
- Mixture of queries/ complaints/ general updates/Questions about EAL and SEN / MPA parents introducing themselves/ Questions about Show my homework and uniform

Internal Evaluation of HOL Clinic	
What went well	Even Better if
<ul style="list-style-type: none"> • I was able to discuss many general issues such as attendance/punctuality, uniform. • When parents had specific subject related questions. I told that that I would contact their child's teacher and ask them to contact them or arrange a meeting. • Lots of parents were happy that we are now offering these surgeries. • All the parents were happy with the outcome of the meetings. • Students that I teach whose parents I saw I could offer them subject based advice • Parents who queried homework, I was able to direct them to SMHW • All the parents I saw were very happy with school, and showed full support for the school in encouraging their child to do more at home, or come to homework club. The conversations were constructive and all parents felt reassured about the measures the school has in place for their child. • Length of time. Open/ informal- no appointment necessary • Good venue, SIMS access helps discussion, especially with Y7, parents very supportive of students • Positive feedback from parents and able to answer their questions/needs. <p>Action : Ask for HOL and LG to vote whether they would like two further clinics in spring and summer term.</p>	<ul style="list-style-type: none"> • I needed Sims to check attendance/ behaviour etc. The printer was already logged on (Admin) so we just had to scan info rather than logging on each time. • There was only one computer in the room which meant that I had wait for the other teacher who I was sharing the room with to finish. • Rooms needed signs, e.g. Year 10s. • It was probably mentioned in the letter they received but most of the parents I met were unaware as to the reason for the event. We could possibly in the future target parents of the students in certain sub-groups such as MAS or crucial list to make a bigger impact. • Refreshments for both staff and parents who are waiting? • More chairs to deal with early rush, someone at top of LBS stairs to direct parents • To hold the clinic in a designated room for more privacy.

Parent Comments :

' This is better than making an appointment'

' It is really nice to introduce myself and find out more'

' I feel my concern will be dealt with'